

# 2018 Focus Ortho and IMS User Meeting Agenda

February 23<sup>rd</sup> - 25<sup>th</sup>, 2018

The Intercontinental Hotel in Buckhead, Atlanta, Georgia

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## Friday, February 23, 2018

## Location

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5:00 - 7:00 pm      **Cocktail Reception:**  
Meet and greet your Focus/IMS team

**Hope 3**

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## Saturday, February 24, 2018

## Location

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7:00 - 8:15 am      **Breakfast**

**Hope 2**

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8:30 - 9:00 am

**Opening:**

Welcome and team introductions  
Presenter: Dale Dunham, Chairman of  
the Board

**Trippe 1 and 2**

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9:15 - 10:00 am

**Session 1:**

Imaging 101 in Focus Ortho  
Presenter: Charlie Dunham

**Trippe 1**

Getting the Most Out of ITrac with IMS  
Presenter: Camille Bennett

**Trippe 2**

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10:15 - 11:00 am

**Session 2:**

A Quick Overview of Focus Ortho;  
features and functionality  
Presenter: Charlie Dunham

**Trippe 1**

Communicate More Effectively with  
Focus Scripts  
Presenter: Kally Clark

**Trippe 2**

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11:15 - 12:00 pm

**Session 3:**

What's New in Focus Ortho  
Presenter: Charlie Dunham

**Trippe 1**

Correspondence with IMS  
Presenter: Denise Fosteson

**Trippe 2**

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12:00 - 1:15 pm

**Lunch**

**Hope 2**

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Don't forget to visit our hands-on computer lab in Hope 1

1:15 – 2:00 pm	<b>Session 4:</b> Improve Patient Experience Through the Focus Web Portal Presenter: Camille Bennett	<b>Trippe 1</b>
	DnD Scheduling In IMS Presenter: Rich Straub	<b>Trippe 2</b>
2:15 – 3:00 pm	<b>Session 5:</b> Getting the Most Out of Auto Payments & Accounting <i>in Focus Ortho</i> Presenter: Kally Clark	<b>Trippe 1</b>
	Managing Insurance in IMS Presenter: Denise Fosteson	<b>Trippe 2</b>
3:15 – 4:00 pm	<b>Keynote:</b> Leveraging Patient Engagement to Grow Your Practice: David Levine, CEO BuzzyDoc	<b>Trippe 1 &amp; 2</b>
6:00 – 9:00 pm	<b>Dinner and Mystery Dinner Theater</b>	<b>Trippe 1</b>
<b>Sunday, February 25, 2018</b>		<b>Location</b>
7:00 – 8:15 am	<b>Breakfast</b>	<b>Hope 2</b>
8:15 – 9:00 am	<b>Session 6:</b> Filing Insurance Claims Effectively in Focus Ortho Presenter: Camille Bennett	<b>Trippe 1</b>
	Critical Management Reports in IMS Presenter: Denise Fosteson	<b>Trippe 2</b>
9:15 – 10:00 am	<b>Session 7:</b> Scheduling and Patient Flow in Focus Ortho Presenter: Kally Clark	<b>Trippe 1</b>
	The ABCs of Accounting in IMS Presenter: Denise Fosteson	<b>Trippe 2</b>
10:15 – 11:00am	<b>Session 8:</b> What You Need to Know About Migrating to Focus Ortho Presenter: Kally Clark	<b>Trippe 1</b>
	Customizing Focus Ortho to Streamline your Practice Presenter: Charlie Dunham	<b>Trippe 2</b>
11:15 – 11:45 am	<b>Meeting Wrap-Up and Give-Aways</b>	<b>Trippe 1</b>

Don't forget to visit our hands-on computer lab in Hope 1